



PYRAMIDS HEALTH SERVICES
الاهرام للرعاية الصحية



PYRAMIDS HEALTH SERVICES

CORPORATE PROFILE



PYRAMIDS HEALTH SERVICES
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GHOBASH GROUP



- Established in 1981
- 1,750+ employees
- Strong operational capabilities
- Extensive regional experience
- All companies backed by the Group's financial strength

Focused on satisfying patients and sustainable expansion.

Pyramids Health Services is a part of the Ghobash Group's healthcare cluster.



LEADERSHIP



PYRAMIDS HEALTH SERVICES
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SAEED AHMED GHOBASH
Chairman
Ghobash Group



NAWWAF GHOBASH
Vice Chairman
Ghobash Group



MOHAMMAD HASAN METLA
CEO
Aban Investment



DR. AHMED HUSSEIN
MD & Board Member
Hayat Health

PYRAMIDS HEALTH SERVICES



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Pyramids Health Services:

- Has been in the Homecare business since year 2012
- Offers continuous and/or intermittent care to patients
- Caters to all ages in the comfort of their home

Our Home Healthcare comprehensive program:

- Is carried out by our specialized medical professionals
- Delivers compassionate care to all our patients
- Sources medically approved equipment from referring hospitals and customized to the home setting

Pyramids Health Services include Home Nursing, Physiotherapy, Occupational and Speech Therapy.

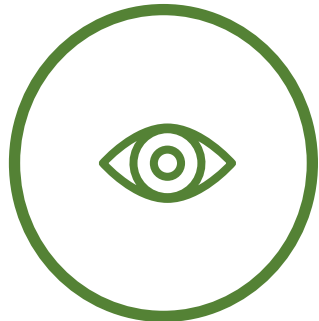


MISSION, VISION & VALUES



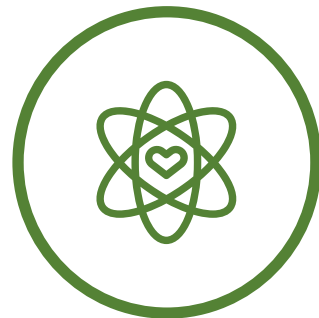
MISSION

To provide highly qualified staff and have state of the art technology that will continuously improve care in the UAE.



VISION

To become the leading multi-national health care provider focusing on giving outstanding and comprehensive health services in UAE.



VALUES

Excellence, Quality, Teamwork, Respect and Integrity



OUR SERVICES

HOME NURSING

- Medication Management
- Post Operative Rehabilitation
- Wound Care Management
- Catheter Care
- Stoma Care
- Diabetes Management
- Elderly Care
- Other services



MOTHER & BABY CARE

- Newborn Care
- Pediatric Care
- Neonatal Care
- Postnatal care



THERAPY AT HOME

- Speech & Language Therapy
- Physiotherapy
- Occupational Therapy



HOME PHYSICIAN SERVICES

- General Physician consultation



OUR TEAM



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WENDY THOMSON

Deputy Managing Director

Wendy is a Registered Nurse in General Nursing, Midwifery, Psychiatry, and Community Services. She completed an International MBA from Business School, Melbourne, Australia in 2012.



SAMY AHMED

Operations Director

Samy has more than 19 years experience in administration and healthcare, and he is MBA certified. He oversees the operations which included customer satisfaction, management strategies, and employee involvement.



THAIR ABU AWWAD

Operations Manager - AUH

Thair is responsible for the overall operations. He is a licensed DOH nurse with more than 17 years of experience managing daily operations in the health care sector.



PRABHU CHAKRAVARTHY

Operations Manager - DXB

An MBA professional with 19 years of management proficiency and experience in healthcare operations, strategic planning, budgeting, P & L management, PR, sales & marketing.

OUR TEAM



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ADEL IBRAHIM

Facility/Fleet Manager

Adel has a vast experience of 16 years in UAE with multiple organizations. Currently acts as public relations representative, legal advisor along with his role as Fleet and Facility manager.



IFTIKHAR AHMED

IT Manager

Iftikhar manages our IT infrastructure. With 10 years of experience in the field of IT, he is currently overseeing all Technology infusions and operations and is implementing new IT procedures.



MUHAMMAD ADIL

Finance Manager

Muhammad's expertise lies in driving teams through the development and implementation of strategic financial procedures and systems while establishing effective control processes to drive business success.



JAVED AKBER

HR Business Partner

Javed has over 12 years of experience with multinational organizations in healthcare and other sectors. He manages HR operations for all the Hayat Health companies.

OUR TEAM



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OMKAR MORE
Quality Manager

Omkar has a Doctorate in business administration. He heads the Quality Management dept and has a strong background in statistics, business excellence & quality management.



NADISH MIRZA
Marketing Manager

A highly experienced Marketing professional with an international career spanning over 10 years across diversified industries like Healthcare & Brand activation agencies.



HASNA MACHMACHA
Business Development Executive

Hasna has been in the healthcare industry for more than a decade and is well-versed in sales techniques and patient relations and satisfaction.



RAJEEV K. RAJENDRAN
Physiotherapy Manager

Rajeev is a DoH Licensed Physiotherapist with over 20 years of clinical, academic, and research experience in the profession. He specializes in advance care planning.



WHO DO WE SERVE?

Pediatric



Geriatric



Adult



Our team of highly trained and licensed homecare nurses, therapists and doctors offers comprehensive support to all age groups to improve the patients' health and recovery while providing the utmost convenience and ease to daily activities or requirements.



OUR COMPETITIVE EDGE

Expert Care Available At All Times

We provide 24/7 expert nursing support to our patients.

Pioneers in Pediatric Care

Exclusive department specialized in dealing with Pediatrics and Neonatal patients.

Patient-Centered Care

Patient is at the heart of care. We ensure that all clinical decisions are driven by the patient's values.

State-of-the-art Technology

We setup full fledge equipment at home for accelerated recovery.

Highly Experienced And Licensed Staff

All our nurses and therapists are well-trained and licensed by the Health Authorities.



OUR ACHIEVEMENTS

TRUSTED PARTNER OF DOH

PHS has partnered with Department of Health at the height of the pandemic and conducted more than 30,000+ PCR tests for over 100 nationalities across the UAE.

PATIENT SATISFACTION RATE

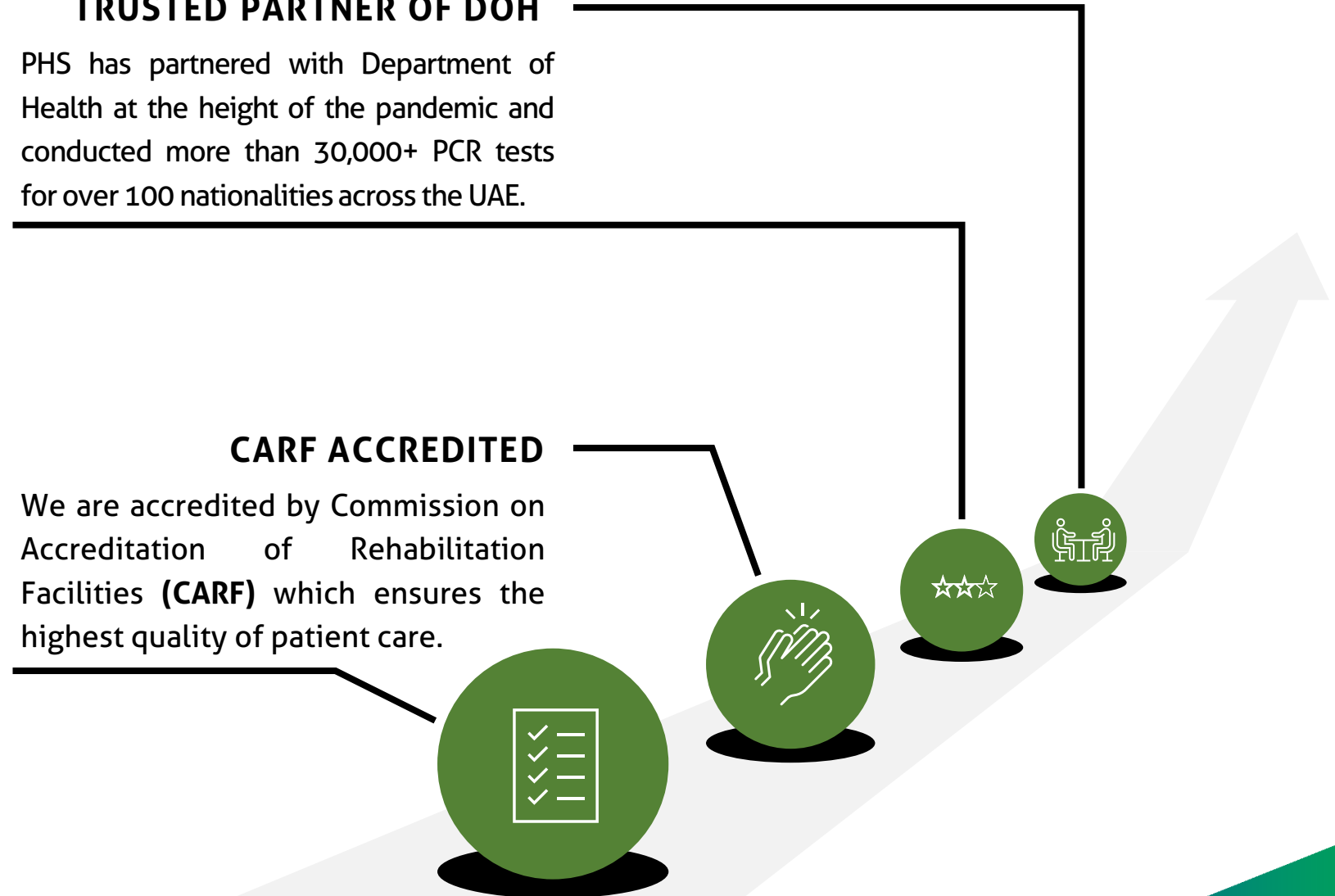
Organizations use a technique called Net Promoting Score (NPS) to measure patient satisfaction. Healthcare industry standard for an **excellent** rating is above 50% and PHS rate is **57%** which signifies excellency.

CARF ACCREDITED

We are accredited by Commission on Accreditation of Rehabilitation Facilities (**CARF**) which ensures the highest quality of patient care.

EMPLOYEE ENGAGEMENT RATE

Our employee engagement rate stands at over **66%**, significantly higher than the international average of 44% in healthcare.



PATIENT TESTIMONIALS



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"I am very much pleased with your physiotherapist who rendered quality service while at home. Your staff was both professional & friendly. Thank you for all the help you have given to my son. I'm very happy with the proceedings"

Physiotherapy patient

"I extend my sincere thanks and gratitude to the company for the unlimited support provided by them in the care of my daughter dream since 2014 they were the best who cared for her throughout the day and night"

Pediatric patient

"I am very much happy with my nurses. They make me feel that there is still a brighter future ahead of me, despite of my illness. Keep it up"

Geriatric patient

"Thanks for making my mother walk independently. Your service is exclusively important for our family"

Physiotherapy patient

CSR/EVENTS



PHS in collaboration with Emirates Red Crescent organized a free general check up event to support the people of determination in Abu Dhabi. We frequently conduct medical camps, which are intended to spread our principles of supporting humanitarian works.



PHS participated in the breast cancer awareness event supported by Al Ahalia Hospital where free mammogram and self-help training was provided. All local and international health awareness days are proudly supported by us, and events are organized across the city.



An agreement was signed between PHS and Dr. Rashid al Shael Medical center to improve the quality of care provided to the patients as part of fulfilling our company's mission of achieving clinical excellence and patient safety.

CONTACT US

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